



EXPERIENCES

NEW MEMBERSHIP, NEW EXPERIENCES

Personal, Prestigious and Posh.

Our new memberships bring an array of unique lifestyle benefits and the highest quality of leisure experiences through the year at The Resort, Mumbai.

SAVINGS



Dine



Drink



Stay



Spa

LEISURE



Pool



Kitty Party



Beach

ACCESS



Private Space



Parking



Photo Shoots



EXPERIENCES

CARD BENEFITS

Experience joy and celebrations through the year with us.

Fresh and full of value, our annual memberships (12 months) are designed to be distinguished and offer benefits on accommodation and dining at The Resort, Mumbai.

Choose from three levels - Classic, Signature & Ivory offering curated and super enhanced benefits, the most unique in Mumbai.



Discount on food

50% when two guests on a table

33% when three

25% when four

20% when five or up to twenty (20)

20% when dining alone

Other Benefits

A 20% discount will be extended on:

- ☑ All Beverages
- ☑ Room Service
- ☑ Bakery Items
- ☑ Spa Services

Tuesdays are Members' Day (Up to 10 guests)

50% discount on food on all meals at all outlets.

Wednesday evenings are Members Night (Up to 10 guests)

Buy one beverage and get the same second one complimentary. IMFL / Domestic Liquor only.



EXPERIENCES

HIGH VALUE COMMON CERTIFICATES

CERTIFICATE TYPE

ALL LEVELS

COMPLIMENTARY BUFFET MEAL FOR TWO

(Not Valid on Sunday Brunch)

1

COMPLIMENTARY 1/2 KG CAKE

(While dining)

2

COMPLIMENTARY PINT OF WINE

(While dining)

1

GROUP DINING

(50% Off on food upto 10 guests, Sunday to Friday, not valid over Sunday Brunch)

4

COMPLIMENTARY USE OF OUR POOL

(Monday to Thursday)

8

COMPLIMENTARY USE OF OUR POOL

(Any Day)

4

COMPLIMENTARY PARKING ACCESS

(1 car, 3 hours)

1

COMPLIMENTARY BEACH ACCESS

(One family of maximum 6 guests)

1

30% OFF ON SPA

(Any treatment for upto 90 mins)

2

20% OFF ON ROOMS

(Website rates)

4

25% OFF ON SUITES/ VILLAS

(25% from Sunday to Thursday, 15% Fridays, Saturdays. On Website rates)

2

15% OFF ON SPECIAL PACKAGES

(Including New Year packages)

2

MAKE YOUR MEMORIES SEA-NIC

(Pre-wedding shoot/Bridal Shoot / non commercial
Rs. 5000+ Taxes including Tea/ Coffee for 6)

1

TOTAL **33**



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www.theresortexperiences.com

Experiences@theresortmumbai.com



EXPERIENCES

ADDITIONAL CERTIFICATES AT EACH LEVEL

CLASSIC (33 COMMON + 1 ADDITIONAL)

COMPLIMENTARY NIGHT STAY IN A DELUXE ROOM / GARDEN VIEW **1**
 Check in - Sunday to Friday, [Non Ocean Facing](#)

SIGNATURE (33 COMMON + 5 ADDITIONAL)

COMPLIMENTARY NIGHT STAY IN A DELUXE ROOM / GARDEN VIEW **1**
 Check in - Sunday to Friday, [Non Ocean Facing](#)

COMPLIMENTARY NIGHT STAY IN A PREMIUM BEACH VIEW, WITH BALCONY **1**
 Check in - Sunday to Friday, [Ocean Facing](#)

COMPLIMENTARY BUFFET MEAL FOR TWO **1**
 Valid from Monday to Friday.

COMPLIMENTARY ACCESS TO BOARD ROOM **1**
 3 Hours Kitty or Business. Max 12 guests

30% OFF ON SPA TREATMENTS **1**

IVORY (33 COMMON + 6 ADDITIONAL)

COMPLIMENTARY NIGHT STAY IN A PREMIUM BEACH VIEW, WITH BALCONY **1**
 Check in - Any day of the week, [Ocean Facing](#)

COMPLIMENTARY NIGHT STAY IN A PREMIUM BEACH VIEW, WITH BALCONY **1**
 Check in - Sunday to Friday, [Ocean Facing](#)

COMPLIMENTARY BUFFET MEAL FOR TWO **1**
 Valid from Monday to Friday

COMPLIMENTARY ACCESS TO BOARD ROOM **1**
 3 Hours Kitty or Business. Max 12 guests

COMPLIMENTARY SUNDAY BRUNCH FOR TWO **1**

30% OFF ON SPA TREATMENTS **1**



CLASSIC
 Rs. 9500 + GST
 Rs. 11210

SIGNATURE
 Rs. 16000 + GST
 Rs. 18880

IVORY
 Rs. 20000 + GST
 Rs. 23600



PARTNER HOTEL BENEFITS



CARD BENEFITS

The Resort Experiences Members can present their card at our partner hotel Four Points by Sheraton Navi Mumbai Vashi and avail of the following benefits.

A 20% discount on presenting the card on food bills, beverage bills and in-room dining.



CERTIFICATE BENEFITS

Members can avail of the following certificates (additional) at Four Points by Sheraton Navi Mumbai Vashi.

GROUP CELEBRATION

Two certificates offering a 30% discount on food and 20% on beverages for a maximum of 10 guests.

DISCOUNT ON ROOMS

Two certificates offering a 20% discount on best available rates of rooms.

EXPERIENCES

Program Standard Terms and Conditions

MEMBERSHIP

- The membership program offers dining, accommodation and lifestyle privileges at The Resort Mumbai operated by K Raheja Corp Pvt. Limited.
- "Member" is defined as an 'individual' who sign-ups for the membership by paying a membership fee.
- The membership is offered in three levels viz., Classic, Signature and Ivory.
- The annual Membership Fee is as follows:
 - The Membership fee for Classic Level is Rs. 9500 plus Goods and Services Tax (Net Rs. 11210)
 - The membership fee for Signature Level is Rs. 16000 plus Goods and Services Tax (Net Rs. 18880)
 - The membership fee for Ivory Level is Rs. 20000 plus Goods and Services Tax (Net Rs. 23600)
- The membership term (validity period) shall be 12 calendar months from the date of receipt of membership payment.
- The membership card and the certificates are valid as printed, stamped and cannot be extended or revalidated. These cannot be replaced if lost or stolen.
- The membership card and the certificates have no cash value and cannot be used for any other hotel service.
- The membership card is not transferable. Only one Card can be used per visit, per party, per meal period.
- The membership card does not entitle a member to use of the hotel parking space unless as a resident guest or while dining at the restaurant.
- The membership card does not entitle a member to access the beach from the hotel.
- It is mandatory to present the Membership Card or Certificates in original for availing the discounts and benefits under this program.
- Terms and Conditions and benefits are subject to change without prior notice. Please refer to the program website (www.theresortexperiences.com) for the latest updates.
- The Hotel reserves the right to add, modify, withdraw or delete any of the benefits, rules, terms and conditions and the duration of the program, with or without prior notice. All decisions in this regard will be final and binding on the members of the program.
- The Hotel reserves the right to take legal action including terminating the Membership and blacklisting the member if the Member is found abusing, defrauding the hotel or the program.
- The Hotel's maximum liability towards the member under unforeseen circumstances, is to the extent of the membership fee paid. The Member cannot claim any amount for any incidents of service lapses or availability of services under the program.
- The member unconditionally accepts the program terms and conditions, as amended from time to time and agrees to be bound by them.
- In the event of a dispute, the Hotel reserves the right for final interpretation of these terms and conditions and also the right to resolve issues at its own discretion.

CANCELLATION OF PURCHASE / REFUND POLICY

- The membership Fee is non-refundable after 15 days of acceptance of the membership package. The member can request a refund within these 15 days provided the membership has not been used and the refund is requested in writing. The refund will only be actioned after the receipt of the membership card and all the un-used certificates. The mode of refund will be exactly the same as the payment mode of the Membership Fee.

DINING BENEFITS

- Membership discounts are available on a table of a maximum of twenty (20) guests. These are not valid for banquets.
- Children above 5 years of age are included in the total guest count for the purpose of calculating the discount percentage under this program.
- To avail of the dining discounts, the minimum requirement is that two (2) food items must be ordered. This discount can be availed on the total food order and only one card will be accepted per table/per visit/ per meal period.
- The hotel reserves the right to offer / not offer the membership benefits in conjunction with any other special promotion or discount program.
- The value of the specific discount shall not include taxes.
- The Dining Benefits are not applicable during Christmas Eve, New Year Eve, Valentine Day, Independence Day or any other day as specified by the hotel.

ACCOMMODATION BENEFITS

- All reservations are subject to room allocation availability. Room bookings must be made with the Member Help Desk. The hotel may not honor a direct reservation under the program.
- Black-out dates may apply during periods of expected high occupancy.
- The accommodation benefits cannot be used in conjunction with other special promotions, rates, packages, tours, etc. Benefits will not apply on the rates for Travel Agents or Corporations. No commissions are given on these bookings.
- Amendments or cancellations of room reservations must be made with a 72-hour prior notice. Hotel Cancellation Policy will apply with respect to retention charges.
- It is imperative to present valid photo ID's of the occupants of the room along with the applicable certificate in original to avail of the accommodation benefits.
- All house rules applicable to resident guests apply to members.

CERTIFICATES

- All certificates enclosed are for one-time use only, must be surrendered at the time of arrival, have to be utilized in full and cannot be exchanged for cash or any other service.
- The benefits given in the certificates are accompanied by the terms and conditions given on the face and on the reverse of the certificate.
- All house rules are applicable on usage of the swimming pool and the spa certificates.
- Torn or damaged certificates are not acceptable for use at the restaurant.
- Any unauthorized attempt to reprint or reproduce the certificates of the program is unlawful and may lead to appropriate legal action including prosecution.

PRIVACY POLICY

The Membership Program 'The Resort Experiences' is solely operated by Loyaltician CRM India Private Limited (LCRM) as an authorized representative of The Resort Mumbai. LCRM will collect personally identifiable information from the members in order to service their (his/ her) membership under express consent on sign up. Servicing may include (but not be limited to) disseminating promotional content by all available communication channels, information updates on the membership and the renewal of the membership. The member expressly and unequivocally agrees to the privacy policy and the terms and conditions of the program mentioned on www.theresortexperiences.com . The Members Help Desk facilitates and answers all questions regarding privacy.